



**MANAGEMENT'S DISCUSSION AND ANALYSIS  
FOR THE THREE MONTHS ENDED SEPTEMBER 30, 2023**



## DYE & DURHAM LIMITED

### MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

*As used in this management's discussion and analysis ["MD&A"], unless the context indicates or requires otherwise, all references to the "Company", "Dye & Durham", "we", "us" or "our" refer to Dye & Durham Limited together with our subsidiaries, on a consolidated basis as constituted on September 30, 2023.*

*This MD&A for the three months ended September 30, 2023 and 2022, should be read in conjunction with the Company's unaudited condensed interim financial statements and the accompanying notes for three months ended September 30, 2023, and 2022 ["Financial Statements"]. The financial information presented in this MD&A is derived from the Financial Statements which have been prepared in accordance with International Financial Reporting Standards ["IFRS"] as issued by the International Accounting Standards Board ["IASB"]. All amounts are in thousands of Canadian dollars and thousands of shares, except where otherwise indicated. Due to rounding, certain totals and subtotals may not foot and certain percentages may not reconcile.*

*Additional information relating to Dye & Durham, including our most recent Annual Information Form ["AIF"], can be found on SEDAR+ at [www.sedarplus.ca](http://www.sedarplus.ca).*

*This MD&A is dated as of October 30, 2023, and was prepared with information available at that date.*

#### Caution Regarding Forward-Looking Information

*This MD&A contains forward-looking statements that relate to the Company's current expectations and views of future events, including with respect to the Company's financial outlook and business strategy. In some cases, these forward-looking statements can be identified by words or phrases such as "forecast", "target", "goal", "may", "might", "will", "expect", "anticipate", "estimate", "intend", "plan", "indicate", "seek", "believe", "predict", or "likely", or the negative of these terms, or other similar expressions intended to identify forward-looking statements. The Company has based these forward-looking statements on its current expectations and projections about future events and financial trends that it believes might affect its financial condition, results of operations, business strategy and financial needs.*

*These forward-looking statements include, among other things, statements relating to the Company's substantial issuer bid, normal course issuer bid, financial position, business strategy, growth strategies, addressable markets, budgets, operations, financial results, taxes, plans and objectives. Particularly, information regarding the Company's expectations of future results, performance, achievements, prospects or opportunities or the markets in which we operate is forward-looking information. The forward-looking information are based on management's opinions, estimates and assumptions, including, but not limited to: (i) Dye & Durham's results of operations will continue as expected, (ii) the Company will continue to effectively execute against its key strategic growth priorities, (iii) the Company will continue to retain and grow its existing customer base and market share, (iv) the Company will be able to take advantage of future prospects and opportunities, and realize on synergies, including with respect of acquisitions, (v) there will be no changes in legislative or regulatory matters that negatively impact the Company's business, (vi) current tax laws will remain in effect and will not be materially changed, (vii) economic conditions will remain relatively stable throughout the period, (viii) the industries Dye & Durham operates in will continue to grow consistent with past experience, (ix) the seasonal trends in real estate transaction volume will continue as expected, and (x) the Company's expectations for increases to the average rate per user on its platforms, contractual revenues, and incremental earnings from its latest asset-based acquisition will be met. While these opinions, estimates and assumptions are considered by Dye & Durham to be appropriate and reasonable in the circumstances as of the date of this MD&A, they are subject to known and unknown risks, uncertainties, assumptions and other factors that may cause the actual results, levels of activity, performance, or achievements to be materially different from those expressed or implied by such forward-looking information.*

*Forward-looking statements are based on certain assumptions and analyses made by the Company in light of management's experience and perception of historical trends, current conditions and expected future developments and other factors it believes are appropriate and are subject to risks and uncertainties. Such*



*risks and uncertainties include, without limitation: that the Company will be unable to effectively execute against its key strategic growth priorities, including in respect of acquisitions; the Company will be unable to continue to retain and grow its existing customer base and market share; risks related to the Company's business and financial position; that Dye & Durham may not be able to accurately predict its rate of growth and profitability; risks related to economic and political uncertainty; income tax related risks; and those risk factors discussed in greater detail under the "Risk Factors" section of the Company's most recent annual information form. Many of these risks are beyond the Company's control. Although the Company believes that the assumptions underlying these statements are reasonable, they may prove to be incorrect and there can be no assurance that actual results will be consistent with these forward-looking statements. Given these risks, uncertainties and assumptions, readers should not place undue reliance on these forward-looking statements. Whether actual results, performance or achievements will conform to the Company's expectations and predictions is subject to a number of known and unknown risks, uncertainties, assumptions and other factors, including those listed under "Risks and Uncertainties" in this MD&A and "Risk Factors" in the AIF, which factors should not be considered exhaustive and should be read together with the other cautionary statements in this MD&A.*

*If any of these risks or uncertainties materialize, or if assumptions underlying the forward-looking statements prove incorrect, actual results might vary materially from those anticipated in those forward-looking statements. Although the Company has attempted to identify important risk factors that could cause actual results to differ materially from those contained in forward-looking information, there may be other risk factors not presently known to the Company or that the Company presently believes are not material that could also cause actual results or future events to differ materially from those expressed in such forward-looking information.*

*Although the Company bases these forward-looking statements on assumptions that it believes are reasonable when made, the Company cautions readers that forward-looking statements are not guarantees of future performance and that its actual results of operations, financial condition and liquidity and the development of the industry in which it operates may differ materially from those made in or suggested by the forward-looking statements contained in this MD&A. In addition, even if the Company's results of operations, financial condition and liquidity and the development of the industry in which it operates are consistent with the forward-looking statements contained in this MD&A, those results or developments may not be indicative of results or developments in subsequent periods.*

*There can be no assurance that such information will prove to be accurate, as actual results and future events could differ materially from those anticipated in such information. No forward-looking statement is a guarantee of future results. Given these risks and uncertainties, investors are cautioned not to place undue reliance on these forward-looking statements. Any forward-looking statement that is made in this MD&A speaks only as of the date of such statement, and the Company undertakes no obligation to update any forward-looking statements or to publicly announce the results of any revisions to any of those statements to reflect future events or developments, except as required by applicable securities laws. Comparisons of results for current and any prior periods are not intended to express any future trends or indications of future performance, unless specifically expressed as such, and should only be viewed as historical data. All of the forward-looking information contained in this MD&A is expressly qualified by the foregoing cautionary statements.*

### **Cautionary Note Regarding Non-IFRS Measures**

*This MD&A makes reference to certain non-IFRS measures. These measures are not recognized measures under IFRS, do not have a standardized meaning prescribed by IFRS and are therefore unlikely to be comparable to similar measures presented by other companies. Rather, these measures are provided as additional information to complement those IFRS measures by providing further understanding of the Company's results of operations from management's perspective. The Company's definitions of non-IFRS measures used in this MD&A may not be the same as the definitions for such measures used by other companies in their reporting. Non-IFRS measures have limitations as analytical tools and should not be considered in isolation nor as a substitute for analysis of the Company's financial information reported under IFRS. The Company uses non-IFRS financial measures, including "EBITDA", "Adjusted EBITDA", "Adjusted EBITDA Margin", "Adjusted Net Income", "Basic Adjusted Net Income per share", "Diluted Adjusted Net Income per share" and "Adjusted Operating Expenses" to provide investors with supplemental measures of its operating performance and to eliminate items that have less bearing on operating performance or operating*

conditions and thus highlight trends in its core business that may not otherwise be apparent when relying solely on IFRS financial measures. Specifically, the Company believes that Adjusted EBITDA, Adjusted EBITDA Margin, Adjusted Net Income, Basic Adjusted Net Income per share, Diluted Adjusted Net Income per share and Adjusted Operating Expenses, when viewed with the Company's results under IFRS and the accompanying reconciliations, provides useful information about the Company's business without regard to potential distortions. By eliminating potential differences in results of operations between periods caused by factors such as depreciation and amortization methods and acquisition, restructuring, impairment and other charges such as acquisition, listing and reorganization related expenses and integration expenses, the Company believes that EBITDA, Adjusted EBITDA, Adjusted EBITDA Margin, Adjusted Net Income, Basic Adjusted Net Income per share, Diluted Adjusted Net Income per share and Adjusted Operating Expenses can provide a useful additional basis for comparing the current performance of the underlying operations being evaluated. The Company believes that securities analysts, investors and other interested parties frequently use non-IFRS financial measures in the evaluation of issuers. The Company's management also uses non-IFRS financial measures in order to facilitate operating performance comparisons from period to period.

**"EBITDA"** means net income (loss) before amortization and depreciation expenses, finance and interest costs including change in fair value of Company's convertible debentures ["Convertible Debentures"], loss on settlement of loans and borrowings, realized loss on derivatives, gains or losses from re-financing transactions and provision for income taxes.

**"Adjusted EBITDA"** adjusts EBITDA for stock-based compensation expense, loss on disposal of assets held for sale, specific transaction-related expenses related to acquisition, listing and reorganization related expenses, integration and operational restructuring costs. Operational restructuring costs are incurred as a direct or indirect result of acquisition activities. Operational restructuring costs include the full period impact of cost synergies related to the reduction of employees for acquisitions.

**"Adjusted EBITDA Margin"** means Adjusted EBITDA divided by revenue.

**"Adjusted Net Income"** adjusts net income (loss) to exclude the effects of amortization of acquired intangible assets, share-based compensation, loss on disposal of assets held for sale, change in fair value and gains and losses relating to financing, changes in statutory tax rates on deferred tax assets and liabilities, specific transaction-related expenses related to acquisition, listing and reorganization related expenses, integration and operational restructuring costs. Operational restructuring costs are incurred as a direct or indirect result of acquisition activities. All of these adjustments are net of tax and any tax benefits/expense items unrelated to current period income.

**"Basic Adjusted Net Income per share"** means Adjusted Net Income divided by the basic weighted average number of shares outstanding.

**"Diluted Adjusted Net Income per share"** means Adjusted Net Income divided by the diluted weighted average number of shares outstanding.

**"Adjusted Operating Expenses"** means the sum of direct costs, technology and operations, general and administrative, and sales and marketing expenses. As such, Adjusted Operating Expenses excludes certain items that can be considered operating in nature, including but not limited to, restructuring costs, impairment of assets used for operations and stock-based compensation.

See "Select Information and Reconciliation of Non-IFRS Measures" for a reconciliation of each non-IFRS measure to its most directly comparable IFRS measure.



## Business Overview

### Consolidated Highlights

Dye & Durham provides premier practice management solutions empowering legal professionals every day to effortlessly run their practice. The Company also seamlessly delivers to legal professionals' vital data insights to support risk management decision making for corporate transactions, property transactions, and enables essential payments infrastructure trusted by government and financial institutions.

Dye & Durham is one of the world's largest providers of cloud-based legal practice management software designed to make managing a law firm, organizing cases, and collaborating with clients easy. The Company also provides mission critical systems that help our clients manage risk through access to proprietary sources of non-discretionary data needed for transactions. The Company also operates an infrastructure-like payments business which serves financial institutions across Canada and Australia, providing critical technology and products which support essential front-end (i.e., customer facing) and back-end uses, including payments, information services and property settlements, and core banking infrastructure.

The Company's mission is to make its customers more efficient and productive, enabling them to achieve more growth with less effort. Today, the Company's clients count on its software products as essential to successfully completing a wide variety of transactions in the markets in which they operate.

Dye & Durham's business is structured into three core product lines:

- **Legal Practice Management:** The Company's market-leading practice management software lets legal professionals execute transactions with reliability, security and ease. The Company's software is purpose-built to connect all parties in any transaction, and to empower lawyers and their teams to get more done in less time, driving productivity and enabling them to grow and manage their practice.
- **Data Insights & Due Diligence:** The Company connects a global network of professionals with critical information through a mix of public records and proprietary data to create legal due diligence reports that enable users to make informed decisions with confidence. We enable the simplified and secure production and management of corporate records, offer real-time access to official public records in a single location, deliver land and property reports as part of conveyancing matters and give legal professionals the tools they need to create and register new companies, ensuring efficiency and compliance for their clients.
- **Payments Infrastructure:** The Company's payments infrastructure technology facilitates bill and tax payments, enables digital mortgage processing, as well as an integrated information search and managed banking services. Its customers include many of the largest financial institutions in Canada and Australia. Our payments infrastructure and banking technology business offers best-in-class digital infrastructure to most major Canadian and Australian lenders, providing critical technology and products which support essential functions like payments, information services, property settlements and core banking infrastructure. The business has trusted, long-term relationships with more than 98 leading financial institutions globally and represents an opportunity for us to generate more cash in the near term. To build on its own momentum, we are working to further professionalize its management team and hire a new CEO. We are also looking at way the highlight the value of this business better to investors in coming quarters.

Dye & Durham believes that by providing leading edge proprietary technology coupled with exceptional client service, it can make what are often time-consuming legal processes, mainly dealt with by support staff in law firms or administrative staff in large financial service institutions, easier to manage and more efficient. This frees up the Company's customers' capacity to focus on higher-value, higher-margin work and the growth of their business.

The Company has approximately 1,400 employees and more than 60,000 customers around the world, with operations in Canada, the United Kingdom, Ireland and Australia, and more recently, South Africa. The Company's strong and diversified base of blue-chip customers includes some of the world's best known law firms, financial service institutions, and government organizations, as well as sole-practitioner law firms and small businesses.

Dye & Durham anticipates that by growing its business organically and through M&A over the long term, it will be successful in building the company to a billion dollars of Adjusted EBITDA [“Build to a Billion”].

On March 22, 2021, the Company’s shares were added to the S&P/TSX Composite Index. The S&P/TSX Composite Index is the primary gauge for Canadian-based, Toronto Stock Exchange listed companies. The S&P/TSX Composite Index serves the dual purpose of a benchmark and an investable index. The index is designed to offer the representation of a broad benchmark index while maintaining the liquidity characteristics of narrower indices.

### Financial highlights

- Revenue for the three months ended September 30, 2023, was \$120.1 million, which is comparable to the three months ended September 30, 2022. Comparative period revenue included an additional \$9.3 million of revenue from TM Group [“TMG”], which was divested on August 3, 2023. Excluding the impact of the TMG divestiture, revenue has grown by 8.1%.
- Annual Recurring Revenue (ARR)<sup>(1)</sup> as a percentage of revenue has increased to 27% for the three months period ended September 30, 2023, compared to 13% for the equivalent period in the prior year.
- Net loss was \$13.5 million for the three months ended September 30, 2023, a decrease of \$2.0 million compared to the equivalent period in the prior year. This is primarily driven by higher financing costs. These increases were partially offset by favourability from total Adjusted Operating Expenses<sup>(1)</sup> as well as lower stock-based compensation and acquisition and restructuring costs.
- Adjusted EBITDA<sup>(2)</sup> for the three months ended September 30, 2023, was \$68.7 million, an increase of \$4.3 million or 7% compared to the three months ended September 30, 2022. This is primarily a result of lower total Adjusted Operating Expenses<sup>(2)</sup> and growth in revenue.
- Total debt was \$45 million lower as of September 30, 2023, compared with June 30, 2023.
- Net cash provided by operating activities was \$42.6 million for the three months ended September 30, 2023, an increase of 4% compared to the equivalent period in the prior year. The increase in net cash provided by operating activities is primarily due to higher net income adjusted for items not affecting cash and lower tax payments, partially offset by a larger increase in non-cash working capital balances compared to the equivalent period last year.

### Business performance improvement plan

To enable Dye & Durham to deliver on its growth and leverage ratio reduction objectives, the Company has targeted an improvement plan of greater than \$70 million in free cash flow performance on an annualized basis, compared to the first quarter of fiscal 2024 to be fully realized by the end of Q3 fiscal 2024. The Company has already actioned \$40 million annualized in Q2 fiscal 2024, with the full benefit of this to be realized in Q3 fiscal 2024. The Company is implementing a series of measures to achieve this goal, including a reduction in capital expenditures, product price optimization, and further reducing acquisition, restructuring and other costs, as well as lowering its current Adjusted Operating Expenses<sup>2</sup>.

<sup>(1)</sup> ARR is revenue under contract that is expected to recur over a fixed term. ARR percentage is determined by taking the total recurring revenue divided by total consolidated revenue for the period (adjusted for in-quarter acquisition timing impacts).

<sup>(2)</sup> Adjusted EBITDA and Adjusted Operating Expenses are not a recognized measure under IFRS. See “Cautionary Note Regarding Non-IFRS Measures” and “Select Information and Reconciliation of Non-IFRS Measures” for a reconciliation of Net Income to Adjusted EBITDA.



## Other

- On August 3, 2023, TMG was sold. Changes in the carrying value of TMG as a result of ongoing operations following Q4 2023 resulted in a loss on disposal of assets held for sale of \$0.2 million.
- On September 28, 2023, the Toronto Stock Exchange (the "TSX") approved the normal course issuer bid (the "NCIB") to acquire a portion of its outstanding shares, as appropriate opportunities arise from time to time, for cancellation over the next 12 months. The Company is authorized to acquire up to a maximum of 2.9 million of its shares, or approximately 10% of the public float of 29.2 million Shares as of September 18, 2023, for cancellation over the next 12 months. The Company began to purchase Shares on or about October 2, 2023, and the bid will terminate on October 1, 2024, or such earlier time as the Company completes its purchases pursuant to the bid or provides notice of termination. Any shares purchased under the NCIB will be cancelled upon their purchase. As of October 30, 2023, 0.1 million shares have been purchased for the total consideration of \$0.9 million.
- On October 20, 2023, the Company announced a series of actions to reduce overall convertible debt by \$10 million. The Company will offer to repurchase and retire \$95 million of 3.75% 2026 unsecured convertible debentures and issue \$85 million of new convertible debentures due November 2028 at 6.50%. The actions will result in greater flexibility to refinance and strengthen the balance sheet moving forward. The net effect of this action is the Company will be extending the maturity of \$85 million principal by 2.5-years for an increased yield-to-maturity of 2.4%. Refer to the Financial Instruments and Other Instruments section for additional details.

## Factors Affecting the Company's Performance

We believe that the growth and future success of our business depends on many factors, including those described below. While each of these factors present significant opportunities for our business, they also pose important challenges, some of which are discussed below and in the "Risk Factors" section of our AIF.

### Ability to integrate acquired companies

The Company is of the view that the ability to realize synergies and integrate acquired companies with its existing technology platforms and management teams is critical for the future success of the Company. The Company has successfully acquired and integrated numerous companies over the years and must undertake such integration activities with each new company that it acquires. Our inability to effectively integrate companies we acquire in the future could have adverse effects on our business and results of operations.

### Seasonality

Approximately half of the Company's revenue derived from the real estate market has experienced and is expected to continue experiencing moderate seasonality due to seasonal patterns in the real estate market from fluctuations in real estate transaction activity. Typically, the Company's fourth quarter generates higher real estate revenue relative to other quarters.

### Foreign currency

The Company's functional and presentation currency is Canadian dollars. The functional currency for our subsidiaries is the local currency of the country in which the foreign operation is located. Our results of operations are converted into our presentation currency using the average foreign exchange rates for each period presented. As a result, our results of operations may be adversely impacted by an increase in the value of the Canadian dollar relative to the Pound Sterling, Euro or Australian dollar.



## Economic activity

General economic conditions may affect our results of operations and financial condition. The Company is exposed to market conditions primarily in terms of revenue generation. Approximately half of the Company's revenues are driven by real estate transactions volumes, which have decreased in the current quarter with the rise of inflation and interest rates compared to the same period in the prior year. Demand for our products also depends in large part upon the level of capital and operating expenditures by many of our customers and their clients. Decreased capital and operational spending could have a material adverse effect on the demand for our products and our business, results of operations, cash flow and overall financial condition. Decreased capital and operational spending or disruptions in the financial markets could be caused by, without limitation, the outbreak of a contagious illness, such as the outbreak of COVID-19, acts of war, terrorism and catastrophes. Any of these conditions may reduce the ability of our customers, prospective customers and their clients to commit funds to purchase our products and services, or their ability to pay for our products and services after purchase.

## Natural disasters

Natural disasters, such as earthquakes, hurricanes, tornadoes, floods, and other adverse weather and climate conditions; unforeseen public health crises, such as the global outbreak of COVID-19 and other pandemics and epidemics; political crises, such as terrorist attacks, war, and other political instability; or other catastrophic events could disrupt our operations, or the operations of our customers or their clients. To the extent any of these events occur, our business and results of operations could be adversely affected.

## Select Information and Reconciliation of Non-IFRS Measures

The following tables summarizes the Company's recent results of operations for the periods indicated below. This information should be read together with the Financial Statements. See also "Cautionary Note Regarding Non-IFRS Measures".

### Adjusted EBITDA

(In thousands of Canadian dollars)	Three months ended September 30,	
	2023	2022
	\$	\$
<b>Income (loss) for the period</b>	<b>(13,512)</b>	(11,499)
Amortization and depreciation	39,608	38,348
Finance costs, net	35,139	16,188
Income tax expense (recovery)	(2,646)	(2,391)
<b>EBITDA<sup>(1)</sup></b>	<b>58,589</b>	40,646
Loss on disposal of assets held for sale	190	-
Stock-based compensation <sup>(2)</sup>	3,491	5,318
Acquisition, restructuring and other costs <sup>(3)</sup>	6,111	18,483
Salaries synergies <sup>(4)</sup>	319	-
<b>Adjusted EBITDA<sup>(1)</sup></b>	<b>68,700</b>	<b>64,447</b>

Notes:

- (1) EBITDA, Adjusted EBITDA, Adjusted EBITDA Margin, Adjusted Net Income, Basic Adjusted Net Income per share, Diluted Adjusted Net Income per share and Adjusted Operating Expenses are not recognized measures under IFRS. See "Cautionary Note Regarding Non-IFRS Measures".
- (2) Stock-based compensation represents non-cash expenditures recognized in connection with stock options issued to employees and directors and cash settled share appreciation rights issued to directors and other related costs.
- (3) Acquisition, restructuring and other costs relates to professional fees and integration costs incurred in connection with acquisition, divesture, listing and reorganization related expenses. Restructuring expenses mainly represent employee exit costs as a result of synergies created due to business combinations and organizational changes and are expected to be paid within the fiscal year.
- (4) Salaries synergies relates to the impact of the full period of cost synergies related to the actual or planned reduction of employees in relation to acquisitions.





## Adjusted Net Income

(In thousands of Canadian dollars)	Three months ended September 30,					
	Pre-tax		Tax		After-tax	
	2023	2022	2023	2022	2023	2022
	\$	\$	\$	\$	\$	\$
<b>Income (loss) for the period</b>	<b>(16,158)</b>	<b>(13,890)</b>	<b>(2,646)</b>	<b>(2,391)</b>	<b>(13,512)</b>	<b>(11,499)</b>
Amortization of acquired intangible assets	27,207	27,033	7,178	6,659	20,029	20,374
Loss on disposal of assets held for sale	190	-	-	-	190	-
Stock-based compensation <sup>(2)</sup>	3,491	5,318	-	-	3,491	5,318
Change in fair value and gains and losses relating to financing	(2,967)	(9,073)	(786)	(2,404)	(2,181)	(6,669)
Acquisition, restructuring and other costs <sup>(3)</sup>	6,430	18,483	2,604	5,318	3,826	13,165
<b>Adjusted Net Income<sup>(1)</sup></b>	<b>18,193</b>	<b>27,871</b>	<b>6,350</b>	<b>7,182</b>	<b>11,843</b>	<b>20,689</b>

### Weighted average number of shares outstanding

Basic	54,954	69,150
Diluted	55,205	69,663
Basic Adjusted Net Income per share	0.22	0.30
Diluted Adjusted Net Income per share	0.21	0.30

### Notes:

- (5) EBITDA, Adjusted EBITDA, Adjusted EBITDA Margin, Adjusted Net Income, Basic Adjusted Net Income per share, Diluted Adjusted Net Income per share and Adjusted Operating Expenses are not recognized measures under IFRS. See "Cautionary Note Regarding Non-IFRS Measures".
- (6) Stock-based compensation represents non-cash expenditures recognized in connection with stock options issued to employees and directors and cash settled share appreciation rights issued to directors and other related costs.
- (7) Acquisition, restructuring and other costs relates to professional fees and integration costs incurred in connection with acquisition, divestiture, listing and reorganization related expenses. Restructuring expenses mainly represent employee exit costs as a result of synergies created due to business combinations and organizational changes and are expected to be paid within the fiscal year.
- (8) Salaries synergies relates to the impact of the full period of cost synergies related to the actual or planned reduction of employees in relation to acquisitions.

## Adjusted Operating Expenses

(In thousands of Canadian dollars)	Three months ended September 30,	
	2023	2022
	\$	\$
Direct costs	(9,339)	(14,023)
Technology and operations	(27,621)	(24,831)
General and administrative	(10,638)	(11,769)
Sales and marketing	(3,786)	(5,097)
<b>Adjusted operating expenses<sup>(1)</sup></b>	<b>(51,384)</b>	<b>(55,720)</b>

### Notes:

- (1) EBITDA, Adjusted EBITDA, Adjusted EBITDA Margin, Adjusted Net Income, Basic Adjusted Net Income per share, Diluted Adjusted Net Income per share and Adjusted Operating Expenses are not recognized measures under IFRS. See "Cautionary Note Regarding Non-IFRS Measures".

## Consolidated Results of Operations

(In thousands of Canadian dollars)	Three months ended September 30,	
	2023	2022
	\$	\$
<b>Revenue</b>	<b>120,084</b>	120,167
<b>Expenses</b>		
Direct costs	(9,339)	(14,023)
Technology and operations	(27,621)	(24,831)
General and administrative	(10,638)	(11,769)
Sales and marketing	(3,786)	(5,097)
Stock-based compensation	(3,491)	(5,318)
<b>Income before the following</b>	<b>65,209</b>	59,129
Finance costs, net	(35,139)	(16,188)
Amortization and depreciation	(39,608)	(38,348)
Loss on disposal of assets held for sale	(190)	-
Acquisition, restructuring and other costs	(6,430)	(18,483)
<b>Income before taxes</b>	<b>(16,158)</b>	(13,890)
Income tax (expense) recovery	2,646	2,391
<b>Net income for the period</b>	<b>(13,512)</b>	(11,499)
<b>Net earnings per common share</b>	<b>(0.25)</b>	(0.17)
<b>Net earnings per diluted share</b>	<b>(0.25)</b>	(0.21)

### Weighted average number of shares outstanding

Basic	54,954	69,150
Diluted <sup>(1)</sup>	54,954	74,374

- (1) For the three months ended September 30, 2023, 14,464, were excluded from the calculation of diluted EPS, given the Company was in a net loss position during those periods and their effect would be anti-dilutive. For the three months ended September 30, 2022, 13,701 options were excluded from the diluted weighted average number of shares calculation as their effect would have been anti-dilutive. For the three months ended September 30, 2023, 345 Convertible Debentures were excluded from the calculation of diluted EPS as their effect would have been anti-dilutive.

## Discussion of Operations

Factors that caused period-over-period variations in the results set out above include:

### Revenue

Revenue for the three months ended September 30, 2023, was \$120.1 million, comparable to the three months ended September 30, 2022. Comparative period revenue included an additional \$9.3 million of revenue from TMG, which was divested on August 3, 2023. Excluding the impact of TMG divestiture revenue has grown by 8.1%.



Our revenue percentage relating to the real estate transactions across all our regions has decreased for the three months period ending September 30, 2023, from 62% to 49%. Our contracted annual recurring revenue (ARR)<sup>(1)</sup> as a percentage of revenue has increased from 13% to 27%.

	Three months ended September 30,	
	2023	2022
	%	%
<b>Driven by real estate transactions<sup>(1)</sup></b>	<b>49%</b>	62%
<b>Driven by real estate transactions in Canada<sup>(1)</sup></b>	<b>27%</b>	37%
<b>Annual Recurring Revenue (ARR) contracted<sup>(1)</sup></b>	<b>27%</b>	13%

(1) Percent of consolidated revenue, excludes TMG and other non-recurring adjustments.

## Expenses

For the three months ended September 30, 2023, total expenses excluding income tax expense were:

(In thousands of Canadian dollars)	Three months ended September 30,	
	2023	2022
	\$	\$
<b>Expenses</b>		
Direct costs	(9,339)	(14,023)
Technology and operations	(27,621)	(24,831)
General and administrative	(10,638)	(11,769)
Sales and marketing	(3,786)	(5,097)
Stock-based compensation	(3,491)	(5,318)
Finance costs, net	(35,139)	(16,188)
Amortization and depreciation	(39,608)	(38,348)
Loss on disposal of assets held for sale	(190)	-
Acquisition, restructuring and other costs	(6,430)	(18,483)
<b>Total</b>	<b>(136,242)</b>	(134,057)

The changes in expense accounts were primarily due to a combination of the following:

- Direct costs decreased by \$4.7 million or 33% for the three months ended September 30, 2023, compared to the equivalent period in the prior year. This relates to lower charges from third party vendors due to acquisition-driven changes in product mix and the sale of TMG on August 3, 2023.
- Technology and operations expenses increased by \$2.8 million or 11% for the three months ended September 30, 2023, compared to the equivalent period in the prior year. The increase is primarily due to additional expenses and salaries from acquisitions completed in the previous twelve months, partially offset by synergies realized and the sale of TMG on August 3, 2023.

(1) ARR is revenue under contract that is expected to recur over a fixed term. ARR percentage is determined by taking the total recurring revenue divided by total consolidated revenue for the period (adjusted for in-quarter acquisition timing impacts).



- General and administrative expenses decreased from \$11.8 million to \$10.6 million or 10% for the three months ended September 30, 2023, compared to the equivalent period in the prior year. The decrease was primarily attributable to lower salary expense as a result of the cost reduction initiative and the sale of TMG, offset partially by the impact of acquisitions.
- Finance costs increased from \$16.2 million to \$35.1 million or 117% for the three months ended September 30, 2023, compared to the equivalent period in the prior year. The increase is primarily due to higher interest expense and higher loan balances and lower favourable non-cash net impacts in the current year from changes in the fair value of the Convertible Debentures.
- Amortization and depreciation increased by \$1.3 million to \$39.6 million or 3% for the three months ended September 30, 2023, compared to the equivalent period in the prior year. The additional amortization and depreciation from new acquisitions was partially offset by the decrease of amortization on assets held for sale from the divestiture of TMG.
- Acquisition, restructuring and other costs was \$6.4 million. This represents a decrease of \$12.1 million or 65% from \$18.5 million for the three months ended September 30, 2023. This favourability is a result of significant costs incurred in the comparable period related to TMG sale and the proposed acquisition of Link Administration Holdings Limited, which did not close.

### Adjusted Net Income

Adjusted Net Income for the three months ended September 30, 2023, decreased from \$20.7 million to \$11.8 million compared to the equivalent period in the prior year. The decrease in Adjusted Net Income for the three months ended September 30, 2023, was primarily due to higher realized financing costs and higher depreciation on assets excluding acquired intangibles. This was partially offset by lower total Adjusted Operating Expenses, due to the sale of TMG and lower costs from the cost reduction initiative.

Adjusted EBITDA, Adjusted EBITDA Margin and Adjusted Net Income and Adjusted Operating Expenses are not recognized measures under IFRS. See “Cautionary Note Regarding Non-IFRS Measures” and “Select Information and Reconciliation of Non-IFRS Measures” for a reconciliation of Net Income to Adjusted EBITDA and of Net Income to Adjusted Net Income.

### Summary of Quarterly Results

The following table sets out select unaudited quarterly results for the past eight quarters, prepared in accordance with IFRS. The Company’s real estate conveyancing business product line experiences moderate seasonality, primarily because land titles revenue fluctuates with real estate transaction activity in Canada. Typically, the Company’s fourth quarter generates higher revenue than other quarters. The Company’s business law solutions, data insights, due diligence and payment infrastructure product lines do not experience seasonality. Quarterly fluctuations in the results set out in the table below are attributed to transaction expenses among other factors.



### Quarterly Results

(In thousands of Canadian dollars, except per share data)

	Q1 2024	Q4 2023	Q3 2023	Q2 2023
	\$	\$	\$	\$
Revenue.....	120,084	120,193	104,094	106,651
Total expenses <sup>(1)</sup> .....	133,596	209,372	139,241	141,469
Net income (loss) .....	(13,512)	(89,179)	(35,147)	(34,818)
Adjusted operating expenses <sup>(2)</sup> .....	51,384	54,503	48,033	49,075
Adjusted Net Income <sup>(2)</sup> .....	12,316	12,611	7,900	11,847
EBITDA <sup>(2)</sup> .....	58,589	(18,374)	32,930	33,943
Adjusted EBITDA <sup>(2)</sup> .....	68,700	65,690	56,061	57,576
Adjusted EBITDA Margin <sup>(1)</sup> (% of revenue) .....	57%	55%	54%	54%
Net income (loss) per common share .....	(0.25)	(1.60)	(0.63)	(0.52)
Net income (loss) per diluted share .....	(0.25)	(1.60)	(0.63)	(0.52)
Basic Adjusted Net Income per share <sup>(2)</sup> .....	0.22	0.23	0.14	0.18
Diluted Adjusted Net Income per share <sup>(2)</sup> .....	0.22	0.23	0.14	0.18
Driven by real estate transactions <sup>(3)</sup> .....	49%	58%	50%	54%
Driven by real estate transactions in Canada <sup>(3)</sup> .....	27%	33%	26%	30%
Annual Recurring Revenue (ARR) contracted <sup>(3)</sup> .....	27%	19%	18%	15%

Note:

- (1) Includes income tax expense (recovery).
- (2) EBITDA, Adjusted EBITDA, Adjusted EBITDA Margin, Adjusted Net Income, Basic Adjusted Net Income per share, Diluted Adjusted Net Income per share and Adjusted Operating Expenses are not recognized measures under IFRS. See "Cautionary Note Regarding Non-IFRS Measures".
- (3) Percent of consolidated revenue, excludes TMG and other non-recurring adjustments.

### Quarterly Results

(In thousands of Canadian dollars, except per share data)

	Q1 2023	Q4 2022	Q3 2022	Q2 2022
	\$	\$	\$	\$
Revenue.....	120,167	129,672	122,880	109,634
Total expenses <sup>(1)</sup> .....	131,666	132,927	129,906	113,610
Net income (loss) .....	(11,499)	(3,255)	(7,026)	(3,976)
Adjusted operating expenses <sup>(2)</sup> .....	55,720	54,500	56,090	47,023
Adjusted Net Income <sup>(2)</sup> .....	20,689	33,325	14,077	37,537
EBITDA <sup>(2)</sup> .....	40,646	52,311	48,652	44,324
Adjusted EBITDA <sup>(2)</sup> .....	64,447	75,172	66,790	62,611
Adjusted EBITDA Margin <sup>(1)</sup> (% of revenue) .....	54%	58%	54%	57%
Net income (loss) per common share .....	(0.17)	(0.05)	(0.10)	(0.06)
Net income (loss) per diluted share .....	(0.21)	(0.05)	(0.45)	(0.06)
Basic Adjusted Net Income per share <sup>(2)</sup> .....	0.30	0.44	0.20	0.55
Diluted Adjusted Net Income per share <sup>(2)</sup> .....	0.30	0.44	0.20	0.53
Driven by real estate transactions <sup>(3)</sup> .....	62%	68%	67%	67%
Driven by real estate transactions in Canada <sup>(3)</sup> .....	37%	45%	42%	39%
Annual Recurring Revenue (ARR) contracted <sup>(3)</sup> .....	13%	10%	7%	4%

Note:

- (1) Includes income tax expense (recovery).
- (2) EBITDA, Adjusted EBITDA, Adjusted EBITDA Margin, Adjusted Net Income, Basic Adjusted Net Income per share, Diluted Adjusted Net Income per share and Adjusted Operating Expenses are not recognized measures under IFRS. See "Cautionary Note Regarding Non-IFRS Measures".
- (3) Percent of consolidated revenue, excludes TMG.

## Revenue

Current quarter revenue remained consistent with the previous quarter, which would have been higher but for the sale of TMG. Increases in revenue were attributed to revenue from the sale of contracted services and the impact of acquisitions.

## Expenses

The current quarter had lower expenses, resulting primarily from the sale of TMG, partially offset by increased technology costs from acquisitions. Q4 2023 includes an impairment charge on assets held for sale of \$66.7 million relating to the sale of TMG. Excluding the impact of the sale of TMG in the current quarter, the quarter-over-quarter variance in total expenses for all periods is primarily due to higher amortization expense from intangible assets acquired, the expenses incurred for acquisitions and restructuring costs, and additional finance costs in the periods with re-financing and higher interest rates. In addition, there was a decrease in finance cost in Q4 2022 and Q3 2022 due to the gain of \$7.3 million and \$38.4 million, respectively, resulting from change in fair value of Convertible Debentures. Total expenses will continue to fluctuate based on the timing of acquisitions and financing-related activities. Total Adjusted Operating Expenses<sup>(1)</sup> decreased by \$3.1 million when compared to Q4 2023, of which \$7.2 million relates to the impact of the sale of TMG. Excluding the impact of TMG, the increase over Q4 2023 is mainly from acquisitions completed in past two quarters.

## Financial Condition

(In thousands of Canadian dollars)	September 30, 2023	June 30, 2023
	\$	\$
Cash and cash equivalents	20,455	36,265
Total assets	2,064,814	2,117,064
Total liabilities	1,651,878	1,694,184

Cash and cash equivalents decreased from June 30, 2023, to September 30, 2023, as a result of net cash used in financing activities of \$78.9 million, partially offset by net cash provided by investing activities of \$16.0 million and provided by operating activities of \$42.6 million. The financing activities relate primarily to additional net payments towards loans and borrowings of \$40.6 million as well as interest paid on the credit facility and Convertible Debentures of \$36.1 million. The net cash provided by investing activities is mainly attributable to proceeds from the TMG sale, partially offset by acquisition consideration paid and additions to intangible assets on software development.

Total assets decreased from June 30, 2023, to September 30, 2023, primarily as a result of the sale of TMG and decreases in cash, offset mainly by increases in receivables and additional goodwill from business combinations.

Total liabilities decreased from June 30, 2023, to September 30, 2023, primarily as a result of the sale of TMG and paydown of the Ares Credit Facility (as defined herein) with the proceeds from the sale. This was partially offset by additional holdbacks and payables owed relating to completed acquisitions.

(1) Adjusted Operating Expenses is not a recognized measure under IFRS. See "Cautionary Note Regarding Non-IFRS Measures" and "Select Information and Reconciliation of Non-IFRS Measures" for a reconciliation of Net Income to Adjusted EBITDA.





## Liquidity and Capital Resources

The Company manages its capital structure based on the funds available in order to support the continuation and expansion of its operations and to maintain a flexible capital structure, which optimizes the cost of capital at an acceptable risk. The Company defines capital to include share capital, the stock option component of its shareholders' equity as well as its borrowings. The Company intends to rely on positive cash flows from operations and, if required, additional financings to achieve its growth strategies. The Company expects that cash and cash equivalents, and future operating cash flows will enable the Company to fund its ongoing business requirements, including working capital and other contractual obligations.

### Contingencies and Commitments

In the ordinary course of business, from time to time, the Company is involved in various claims related to operations, rights, commercial, employment or other claims. Although such matters cannot be predicted with certainty, management does not consider the Company's exposure to these claims to be material to these consolidated financial statements.

### Cash Flows

The primary source of cash flow is from operations and from financing activities for acquisitions. The Company's approach to liquidity is to always have sufficient liquidity to meet its liabilities as they come due. This is achieved by continuously monitoring cash flows and reviewing actual operating expenditures and revenue to budget.

(In thousands of Canadian dollars)	Three months ended September 30,	
	2023	2022
	\$	\$
Net cash provided by operating activities	42,597	41,030
Net cash provided (used) by financing activities	(78,934)	(26,748)
Net cash provided (used) in investing activities	16,010	(7,757)
Change in cash during the period	(20,328)	6,525
Cash and cash equivalents, beginning of period	36,265	223,619
Effect of foreign exchange on cash	4,517	(648)
<b>Cash and cash equivalents, end of period</b>	<b>20,454</b>	<b>229,496</b>

Cash flows provided by operating activities was \$42.6 million for the three months ended September 30, 2023, compared to \$41.0 million for the three months ended September 30, 2022. The increase in net cash provided by operating activities is primarily due to higher net income adjusted for items not affecting cash and lower tax payments, partially offset by a larger increase in non-cash working capital balances compared to the equivalent period last year.

Net cash used by financing activities was \$78.9 million for the three months ended September 30, 2023. The financing activities relate primarily to additional net payments towards loans and borrowings of \$40.6 million as well as interest paid on the Ares Credit Facility and Convertible Debentures of \$36.1 million. In comparison, net cash used in financing activities for the three months ended September 30, 2022, was \$26.8 million, relating almost entirely to interest paid on the Ares Credit Facility.

Net cash flows provided by investing activities for the three months ended September 30, 2023, was \$16.0 million, mainly attributable to proceeds from the TMG sale, partially offset by acquisition consideration paid and additions to intangible assets on software development of \$11.1 million due to development work related to the New Unity Global platform initiative. The New Unity Global platform brings game-changing features to legal practices worldwide that delivers an all-in-one, 360-degree purpose-built practice management system. The New Unity Global platform will provide everything a thriving legal practice needs from client intake, due diligence, task and workflow management, trust and firm accounting, to document management and much more. In comparison, net cash flows used in investing activities for the three months ended September 30, 2022, was \$7.8 million, relating primarily to intangible asset additions.

### Capital Expenditures

Capital expenditures for the three months ended September 30, 2023, was \$11.6 million compared to \$6.2 million for the equivalent period in the prior year. Capital expenditures primarily represent our continued investment to enhance and further develop our existing platforms and purchase of software. In the current period, a large portion of our capital expenditures relates to the global roll-out of the New Unity Global platform and product enhancements in the UK.

### Credit Facilities

#### **Ares Credit Facility**

On December 3, 2021, the Company settled its existing credit facility and replaced it with a new credit facility ["Ares Credit Facility"]. The aggregate amount committed under the Ares Credit Facility is \$1,795 million comprising of (i) a \$1,520 million initial term loan facility ["Initial Term Loan"], (ii) a \$200 million delayed draw term loan facility ["DDTL Facility"] and (iii) a \$75 million revolving credit facility ["Revolving Facility"].

On closing of the Ares Credit Facility in December 2021, the Company received total gross cash proceeds of \$1,520 million from the Initial Term Loan and incurred financing fees of \$52.4 million. The Ares Credit Facility bears an interest rate based on a grid system (i) the Canadian dollar offered rate ["CDOR"] + 5.75%; (ii) Eurocurrency rate + 5.75%, (iii) Canadian prime rate + 4.75% and (iv) base rate + 4.75% of interest payable quarterly or monthly at the option of the Company. On February 16, 2022, the Company made a partial repayment of \$615 million on the Initial Term Loan. As a result, the Company recorded a loss on settlement of loan from its proportionate unamortized portion of issuance costs of \$18.3 million.

The Initial Term Loan, DDTL Facility and the Revolving Facility have a maturity date of December 3, 2027, December 3, 2027, and December 3, 2026, respectively. To the extent the Convertible Debentures are outstanding as at September 30, 2025, the Initial Term Loan, DDTL Facility and the Revolving Facility will have an accelerated maturity date of September 30, 2025. Subject to certain conditions, the Company may, at its option, at any time, elect to satisfy its obligation to settle all or any portion of the Convertible Debentures by issuing and delivering common shares. The number of shares is calculated by dividing the redemption price by 95% of the market price of shares, which is determined using the weighted volume average price of the shares for the 20 consecutive trading days ending on the fifth trading day preceding the date of determination on the TSX. During the current period, the Company repaid \$49.8 million and \$25 million toward the Initial Term Loan and the Revolving Facility, respectively, and drew a net \$34.2 million from DDTL Facility. As at September 30, 2023, \$160.4 million was drawn under the DDTL Facility, incurring financing fees of \$2.3 million, and \$30 million was drawn under the Revolving Facility. The Ares Credit Facility is classified as a financial liability at amortized cost and is accounted for using the effective interest rate method.

The Ares Credit Facility is secured by a first-ranking security over all present and after-acquired properties in the form of a general security agreement. As at September 30, 2023, the Company was in compliance with its covenants.



The balance outstanding under the Ares Credit Facility as at September 30, 2023, is as follows:

	\$
<b>Balance, June 30, 2023</b>	<b>1,064,004</b>
Add (less)	
Net funds drawn (repaid) from term credit facility	(49,769)
Net funds drawn (repaid) from revolving credit facilities	(25,000)
Net funds drawn from delayed draw term loan facilities	34,165
Interest and accretion expense	33,535
Interest paid	(29,666)
<b>Balance, September 30, 2023</b>	<b>1,027,269</b>
Current	1,551
Non-current	<b>1,025,718</b>

### Use of Proceeds

The Company's use of proceeds from the IPO and the offerings completed under the Base Shelf Prospectus has not changed from the disclosure set forth in the "Use of Proceeds" section in the respective documents to the date of this MD&A.

### Off-Balance Sheet Arrangements

The Company has not entered into off-balance sheet financing arrangements. Except for short-term leases and leases of low-value assets not recognized as right of use assets under IFRS 16 – Leases, all of our liabilities are reflected in our statement of financial position. From time to time, we may be contingently liable with respect to litigation and claims that arise in the normal course of operations.

### Related Party Transactions

The Company defines key management personnel as being the Company's Board of Directors, Chief Executive Officer and the executive leadership team. The remuneration of key management personnel during the periods ended September 30, 2023, was as follows:

	Three months ended	
	September 30,	
	2023	2022
	\$	\$
Salaries and benefits	1,974	3,660
Stock-based compensation	2,673	4,604
	<b>4,647</b>	8,264

### Financial Instruments and Other Instruments

In February 2021, the Company issued \$345.0 million of Convertible Debentures bearing interest at a rate of 3.75% per annum payable semi-annually. The Convertible Debentures are convertible into Shares of the Company at a conversion price of \$73.23 per Share. The Company determined that the Convertible Debentures did not meet the IFRS definition of equity due to the Company's ability to settle the Convertible Debentures in cash if the holders elect to exercise the conversion option in accordance with the terms of the Convertible Debentures. Changes in the fair value of Convertible Debentures is recognized through income in



the period in they occur except in cases where they result from changes in the Company's own credit risk, in which case the fair value changes are recorded in other comprehensive loss. The fair value of the Convertible Debentures is classified as Level 2 in the fair value hierarchy. The fair value has been determined with reference to recently completed over-the-counter trades of the Convertible Debentures, with certain adjustments to calculate the fair value of the Convertible Debenture as at September 30, 2023, was \$259.2 million, resulting in a \$6.9 million gain recognized through income on change in fair value for the three months ended September 30, 2023.

On October 20, 2023, Dye & Durham's board of directors has approved the commencement of a substantial issuer bid (the "Offer") under which the Company will offer to repurchase for cancellation up to \$95 million of its issued and outstanding 3.75% convertible senior unsecured debentures due March 1, 2026 ("Original Debentures") in exchange for cash, subject to a maximum aggregate payment of \$32.3 million (\$750.00 cash for each \$1,000.00 principal amount of Original Debentures) or 6.50% unsecured convertible debentures due November 1, 2028 (the "New Debentures") (\$1,250.00 principal amount of New Debentures for each \$1,000.00 principal amount of Original Debentures) or a combination thereof, pursuant to the election of the holders of the Original Debentures.

Key terms are as follows:

- \$95 million of 3.75% 2026 unsecured convertible debentures retired at \$750 per \$1,000 aggregate principal amount (approximately 17% yield to maturity)
- \$85 million of 6.50% 2028 unsecured convertible debentures issued at \$600 per \$1,000 aggregate principal amount (approximately 19% yield to maturity)
- Results in \$10 million reduction in convertible debt

In addition, the Company also announced that it has entered into an agreement with Canaccord Genuity Corp. ("Canaccord") to issue, on a bought deal private placement basis, \$20.4 million aggregate principal amount of New Debentures (the "Bought Deal"). The Company intends to use the proceeds of the Bought Deal to fund a portion of the cash payable by the Company under the Offer. The Bought Deal is scheduled to close on or about November 1, 2023, and is subject to certain customary conditions including, but not limited to, the receipt of all necessary approvals, including the approval of the Toronto Stock Exchange for the listing of the common shares of the Company underlying the New Debentures.

### Critical Accounting Estimates

The preparation of the Company's consolidated financial statements requires management to make judgments, estimates and assumptions that affect the reported amounts of revenue, expenses, assets and liabilities, and the disclosure of contingent liabilities, at the reporting date. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. The Company bases its estimates on historical experience as well as on various other assumptions that are believed to be reasonable under the circumstances at the time. Under different assumptions or conditions, the actual results would differ, potentially materially, from those previously estimated. Many of the conditions impacting these assumptions and estimates are beyond the Company's control. Revisions to the accounting estimates are recognized in the period in which the estimates are revised and will be recorded with corresponding impact on net income.

Significant assumptions about the future and other sources of estimation uncertainty that management has made, relate to, but are not limited to the following:

### Business Combinations

In a business combination, substantially all identifiable assets, liabilities and contingent liabilities acquired are recorded at the date of acquisition at their respective fair values. One of the most significant areas of judgement and estimation relates to the determination of the fair value of these assets and liabilities, including the fair



value of contingent consideration, if applicable. In the event any intangible assets are identified, depending on the type of intangible asset and the complexity of determining its fair value, the Company determines the fair value, using appropriate valuation techniques, which are generally based on a forecast of the total expected future net cash flows. These valuations are linked closely to the assumptions made by management regarding the future performance of the assets concerned and the discount rate applied. The estimate of fair value of customer relationships includes the estimated revenue growth and attrition of acquired customer relationships. In determining the fair value of customer relationships, the Company estimates revenue growth including price adjustments based on a market participant model.

### Goodwill

The Company performs asset impairment assessments for goodwill on an annual basis or on a more frequent basis when circumstances indicate impairment may have occurred.

Goodwill is allocated to a cash generating unit ["CGU"] or group of CGUs for the purposes of impairment testing based on the level at which senior management monitors it, which is not larger than an operating segment. The testing for impairment of goodwill compares the recoverable amount of the CGU or group of CGUs to the carrying amount. The key assumptions used to determine the recoverable amount for the different CGUs or groups of CGUs are disclosed and further explained in the Financial Statements.

### Impairment of Long-Lived Assets

Long-lived assets primarily include property and equipment and intangible assets. An impairment loss is recognized when the carrying value of the CGU, which is defined as the smallest identifiable group of assets that generates cash flows that are largely independent of the cash flows from other assets or groups, exceeds the CGU's recoverable amount, which is determined using a discounted cash flow method. The Company tests the recoverability of its long-lived assets when events or circumstances indicate that the carrying values may not be recoverable. While the Company believes that no impairment is required, management must make certain estimates regarding the Company's cash flow projections that include assumptions about growth rates and other future events. Changes in certain assumptions could result in an impairment loss being charged in future period.

### Income Taxes

The determination of income tax expense and deferred tax involves judgment and estimates as to the future taxable earnings, expected timing of reversals of deferred tax assets and liabilities, and interpretations of laws in the countries in which the Company operates. The Company is subject to assessments by tax authorities who may interpret the tax law differently. Changes in these estimates may materially affect the final amount of deferred taxes or the timing of tax payments.

### Fair Value of Stock-Based Compensation

The Company measures the cost of equity-settled transactions with employees by reference to the fair value of the equity instruments at the date on which they are granted. Estimating fair value for share-based compensation transactions requires determining the most appropriate valuation model, which is dependent on the terms and conditions of the grant. This estimate also requires determining the most appropriate inputs to the valuation model including the expected life of the share option, volatility, dividend yield and forfeiture rates and making assumptions about them.

### Fair Value of Financial Instruments

When the fair value of financial assets and financial liabilities recorded in the consolidated statements of financial position cannot be derived from active markets, the fair value is determined using valuation techniques including the discounted cash flow model. The inputs to these models are taken from observable markets where possible. Where this is not feasible, a degree of judgment is required in establishing fair values. The judgments include consideration of inputs such as liquidity risk, credit risk and volatility. Volatility has been

determined by calculating the degree of variation of trading prices over time of peers in the market. Changes in assumptions about these factors could affect the reported fair value of financial instruments.

### Fair Value of Contingent Consideration Receivable

The fair value of the contingent consideration receivable following the sale of TMG was assessed using a Monte Carlo simulation and taking the weighted average of the possible outcomes within the parameters of the model. Each year, an earn-out is due to the Company based on certain annualized performance metrics of TMG, measured each calendar year from the date of sale until December 31, 2026..

### Risks and Uncertainties

In addition to the risks identified in this section and elsewhere in this MD&A, a number of factors that could cause actual results to vary significantly from the results discussed herein are noted in the AIF available on SEDAR+ at [www.sedarplus.ca](http://www.sedarplus.ca). The occurrence of any of such risks, or other risks not presently known to Dye & Durham or that Dye & Durham currently believes are immaterial, could materially and adversely affect the Company's investments, prospects, cash flows, results of operations or financial condition.

#### Credit Risk

Credit risk is risk of financial loss to the Company if any counterparty to a financial asset fails to meet its contractual obligations and arises principally from deposits with banks and outstanding receivables. The Company has assessed the credit risk on its cash and cash equivalents as low as its funds are held in highly rated Canadian and U.K., Irish and Australian financial institutions. Due to the Company's diversified customer base, there is no particular concentration of credit risk related to the Company's receivables. Trade and other receivables are monitored on an ongoing basis to ensure timely collection of amounts. There are no receivables from individual customers for 10% or more of revenues or receivables.

#### Interest Rate Risk.

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The Company is exposed to interest rate risk for the Ares Credit Facility for which the interest rate is adjusted with future fluctuations in CDOR, eurocurrency rate or prime rate or BA rate. Based on the amount owing as at September 30, 2023, a 1% change in the CDOR rate, with all other variables held constant, would change finance costs and income before taxes by \$2.6 million on the loans, for the three months ended September 30, 2023.

#### Market Risk

The Company is exposed to market risk primarily in terms of revenue generation and Convertible Debentures. The Company's revenue is driven by transaction volumes, which have increased with the growth and strength of the Canadian economy. Convertible Debentures are measured using mark to market method. The Company monitors the market conditions in an effort to capture fluctuations that may affect the ongoing revenue and valuation of Convertible Debentures. That said, historically the Company's business model has proven to be resilient in market downturns.

#### Liquidity Risk

Liquidity risk is the risk that the Company will not be able to meet its financial obligations as they fall due. The Company's cash resources are managed based on financial forecasts and anticipated cash flows. Contractual maturities such as loans and borrowings, the Convertible Debentures, trade and other payables, accrued liabilities, customer advances, lease liabilities and contingent consideration are exposed to liquidity risk.



## Foreign Exchange Risk

Foreign exchange risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates. The Company's exposure to the risk of changes in foreign exchange rates relates primarily to the Company's operating activities (when revenue or expense is denominated in a foreign currency) and the Company's net investments in foreign subsidiaries. If deemed necessary, the Company may, from time to time, enter into foreign currency derivative contracts to reduce its exposure to foreign currency risk. No foreign currency derivative contract has been entered into for the three months ended September 30, 2023.

As at September 30, 2023, the Company had a net financial liability position denominated in British pounds of \$51.4 million [£31.0 million] [2022 – net liability of \$22.5 million [£14.7 million]]. As at September 30, 2023, the Company had a net financial position denominated in Australian dollars of \$1.6 million [A\$1.8 million] [2022 – net liability of \$3.7 million [A\$4.1 million]]. A 10% change in the exchange rates of significant currencies to which the Company has exposure as at September 30, 2023, would change other comprehensive income before taxes by \$5.0 million [2022 – \$2.6 million].

## Ability to Integrate Acquired Companies

The Company is of the view that the ability to realize synergies and integrate acquired companies with its existing technology platforms and management teams is critical for the future success of the Company. The Company has successfully acquired and integrated numerous companies over the years and must undertake such integration activities with each new Company that it acquires. Our inability to effectively integrate companies we acquire in the future could have adverse effect on our business and the results of operations.

## Revenue

Dye & Durham earns the majority of its revenue on a highly reoccurring transactional-fee basis as clients perform various automated transactions including automated workflows, public record due diligence searches, associated document preparation, or electronic public records filings through the Company's cloud-based platforms. If transaction volumes decrease, the Company may be impacted, and revenue may therefore be adversely impacted.

## Contingencies

In the ordinary course of business, from time to time, the Company is involved in various claims related to operations, rights, commercial, employment or other claims. Although such matters cannot be predicted with certainty, management does not consider the Company's exposure to these claims to be material to these financial statements.

## Outstanding Share Information

The Company is currently authorized to issue an unlimited number of shares. As of the date of this MD&A, 55.0 million shares, 13.8 million stock options and 0.5 million share appreciation rights are issued and outstanding.

## Disclosure Controls and Procedures and Internal Controls Over Financial Reporting

The Chief Executive Officer ["CEO"] and Chief Financial Officer ["CFO"] have designed or caused to be designed under their supervision, disclosure controls and procedures, which provide reasonable assurance that material information regarding the Company is accumulated and communicated to the Company's management, including its CEO and CFO, in a timely manner.

In addition, the CEO and CFO have designed or caused to be designed under their supervision internal controls over financial reporting ["ICFR"] to provide reasonable assurance regarding the reliability of financial

reporting and the preparation of financial statements. The CEO and CFO have been advised that the control framework used to design the Company's ICFR uses the framework and criteria established in the Internal Control-Integrated Framework (2013), issued by the Committee of Sponsoring Organizations of the Treadway Commission.

The CEO and the CFO have evaluated, or caused to be evaluated under their supervision, whether or not there were changes to its ICFR during the period ended September 30, 2023, that have materially affected or are reasonably likely to materially affect the Company's ICFR. No such changes were identified through their evaluation.

A control system, no matter how well conceived and operated, can provide only reasonable, not absolute, assurance that its objectives are met. Due to inherent limitations in all such systems, no evaluations of controls can provide absolute assurance that all control issues, if any, within a company have been detected. Accordingly, our disclosure controls and procedures and our ICFR are effective in providing reasonable, not absolute, assurance that the objectives of our control systems have been met.

### **Limitation on Scope of Design**

The scope of design of internal controls over financial reporting and disclosure controls and procedures excluded the controls, policies, and procedures of TMG, which was sold on August 3, 2023, and other acquisitions over the last trailing twelve months.

The contribution of other acquisitions to our consolidated revenue for the three months ended September 30, 2023, was less than 17% of total revenues. Additionally, as at September 30, 2023, current assets and current liabilities of other acquisitions were below 7% of consolidated current assets and current liabilities, and non-current assets and non-current liabilities were below 1% of consolidated non-current assets and non-current liabilities, respectively.

TMG's contribution to our consolidated revenue for the three months ended September 30, 2023, was less than 6% of total revenues. As of August 3, 2023, the entirety of TMG's assets and liabilities have been derecognized on sale.